

"GROWING and DEVELOPING Supervisors"

-A Productivity Enhancement program for your Supervisor-

-A «must» program for any supervisor in today's tough market-

This 8 hours training program is designed specifically for the construction foreman and supervisor.,

Topics Covered:

- How to take control of the Job from the start
The attributes of a successful foreman and job
- Establishing effective productivity habits
Understanding personal and environmental time wasters How to Improve productivity
- Communication
The Importance of improving Inter-company communication How not let emotions control the conversation
The Importance of documentation, and follow-up Types of communication
- Understanding the difference **between** leadership and management Eight core values of a successful supervisor and how to apply them How to focus on quality, safety, customer service and profitability
- How to coach and mentor for Improved team performance
Develop a mentoring and coaching plan to improve worker commitment and quality
- How to properly delegate
The importance of holding all Job stakeholders accountable
- How to deal with difficult people and workers in a professional manor
- Using creative problem solving to Improve production and performance How to Institute a problem-solving system to solve almost any problem
- + Dealing with conflict and site negotiations
- How to get the most out of today's workforce
- + Dealing with the four demographic in the workforce today
- Planning, goal setting and productivity Improvement
Learn how to establish a planning process to stay ahead of Job details
- Motivating employees
How to use proper motivation methods to control behaviors.

Target audience: Supervisors, office managers, foremen, project managers, any person who manages and/or has an impact on the bottom line.

Name: Kevin L. Dougherty

Title: Consultant, Speaker, Author

For almost 30 years Kevin L. Dougherty has been speaking "exclusively" to the construction industry. Kevin represents a changing industry - aggressive, realistic, and open-minded. Kevin's work and education experience enables him to relate to today's problems and provides tangible solutions in an easy-to-listen style. He has taught thousands of people in various seminars. His client base ranges from family-owned businesses to corporate conglomerates.

In addition to speaking and writing articles, Kevin has served as sales manager, project manager, operations manager, and corporate trainer for a multimillion-dollar mechanical contractor and specialty services contractor. Kevin has also been a frequent speaker for various SMACNA, MCAA, MSCA, NECA, SMART, U.A. PHCC, ISA SBA, and other trade associations.

Kevin's humorous and energetic speaking style has made him a convention favorite. He has spoken to such groups as Benjamin Moore & Co., 3M, Johnson Controls, W.R. Grace, Ferguson Enterprises, Morton International, Manville/Schuler, and Hagemeyer Electrical Australia, just to name a few.

Kevin's ability to entertain audiences and hold their interest while getting his message across consistently makes him one of the industries top speaking and training talents.